I'm trying to self-register. Why haven't I received the email to complete my registration?

Published on 01/27/2022

If you are receiving the messaging "*If (user email) is new to this account, we'll send you an email to finish creating your account. If you don't receive an email within a few minutes, try checking your junk folder*." and not receiving an email, it is often because you are already active. Have your Lytho Workflow admin check to confirm you are active, then reset your password. If you are in the **Invited** state, have your admin send a new invitation.